The practices will be shut for one afternoon a month for training purposes. During these times, patients are advised to dial 0300 323 0617

Out of Hours Services

If our surgery is closed and you are taken ill, please call 999 in an emergency or 111 for general assistance

<u>Website</u>

www.mh-bp.co.uk

Please take some time to visit our new interactive website. You may find some useful information including advice, treatment suggestions, and information on local support groups. You may wish to send a message to your GP or ask for non urgent advice.

New Patient and Online Registration

To register with us, please complete our registration form available online via our website, or alternatively you can collect a form from reception.

www.mh-bp.co.uk

Practice Team Doctors

We are the largest GP Partnership in South Leicestershire, caring for patients with a large clinical team of GPs, Nurses, and allied health professionals.

Nurses

Advanced Nurse Practitioners
Acute Illness and Injury Nurses
Practice Nurses
Diabetic Specialists
Nursing Associates
Healthcare Assistants

$\frac{\text{Reception} + \text{Admin}}{\text{Reception}}$

A large friendly team of Patient Service Advisors, Secretaries and IT support

<u>Dispensary</u>

We are able to dispense and deliver medications (subject to T&Cs) to the following villages:

Airfield Farm, Outer Great Bowden,
Gartree, East Farndon, Great Oxendon,
Clipston, Haselbech, Theddingworth,
Lubenham, Mowsley, Laughton, Gumley,
Saddington, Smeeton Westerby, The
Langtons, Stonton Wyville, Glooston,
Slawston, Cranoe, Welham, Weston By
Welland, Medbourne, Ashley, Sutton
Bassett, Wilbarston, Stoke Albany,
Brampton Ash, Dingley, Arthingworth,
Kelmarsh, Maidwell.





Market Harborough Medical Centre
67 Coventry Road
Market Harborough
Leicestershire
LE16 9BX
01858 464242

St Luke's Branch Surgery
33 Leicester Road
Market Harborough
Leicestershire
LE16 7BN
01858 464242

Husbands Bosworth Surgery
1 Marsh Drive
Husbands Bosworth
Lutterworth
Leicestershire
LE17 6PU
01858 880522

www.mh-bp.co.uk

Appointments

The practice opens from 8:00am till 8:00pm. Face to face, telephone and video appointments can be booked by sending a text via WhatsApp to our business number or by phoning the surgery.

<u>Prescriptions</u>

Repeat prescriptions can be ordered online via the NHS app. You can download the app on a smart device, there is help for this on our website.

The NHS app will also enable you to view your medication, consultations and blood tests.



Complaints and Compliments

We welcome comments, suggestions, and complaints regarding the services we provide. Our aim is to give you the highest possible standard of service and we aim to deal swiftly with any problems that occur. This form can be found on our website. The practice operates a zero tolerance of violence towards its staff and guests. The practice reserves the right to remove violent patients from our list.

Services We Offer

We offer a named GP service, of which you can request one change. Your named GP will be accountable for services provided to you.

Acute illness and minor injuries service with on the day appointments, available at St Luke's Treatment Centre

In addition, we offer:
In house Musculoskeletal specialist
Women's health, including but not limited
to coil fitting, implant fitting, pessary
fitting.

Diagnostic services such as spirometry and FeNo testing, 24 hour blood pressure monitoring. Ear irrigation

Chronic disease clinics, including specialist diabetic nurse, asthma, COPD and blood pressure clinics.

Opening Times

Monday: 08:00am- 20:00pm
Tuesday: 08:00am- 20:00pm
Wednesday: 08:00am- 20:00pm
Thursday: 08:00am- 20:00pm
Friday: 08:00am- 18:30pm
Saturday: Pre-booked appointments
only
Sunday: Closed

Your Information- What You Need to Know

Your doctor and other health professionals caring for you keep records about your health and any treatment and care you receive from the NHS

Patient Participation Group

We have an active Patient Participation Group. Please ask reception for details or contact us via our website. New members are always welcome.

<u>Parking</u>

The sites offer limited parking ONLY for patients and visitors to Market Harborough Medical Centre and Husbands Bosworth Surgery. Disabled access is provided close to the main entrances.

Training & Teaching Practice

As an active training practice at times we may offer you an appointment with a medical student or trainee, under the supervision of a GP. If you have an objection to this, please inform the clinician at the start of your appointment

Research Active

We are a research active practice, which means you may be contacted and invited to participate in various research studies.