

## Practice details

### Husbands Bosworth Medical Centre

1 Marsh Drive, Husbands Bosworth, Lutterworth, LE17 6PU

C82109 Practice code

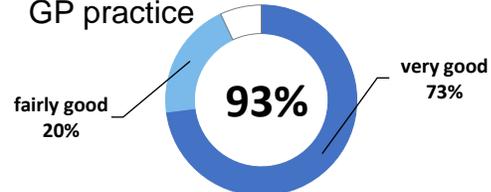
247 surveys sent out

95 surveys sent back

38% completion rate

## Overall experience

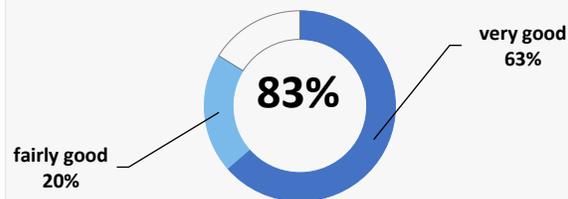
### Good overall experience of this GP practice



	Very Good	Fairly Good
National	75%	31%
ICS	72%	32%

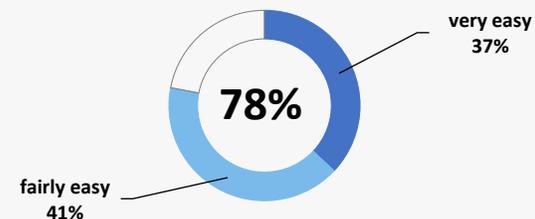
## Accessing the practice

### Good overall experience of contacting this GP practice



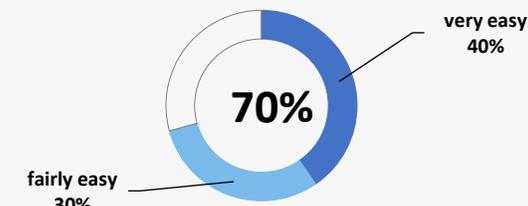
	Very Good	Fairly Good
National	70%	31%
ICS	65%	30%

### Easy to contact this GP practice on the phone



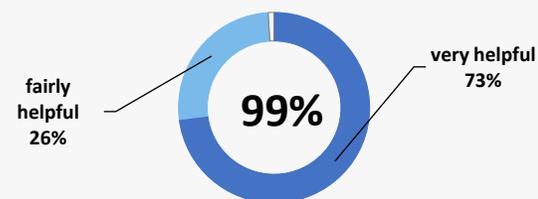
	Very Easy	Fairly Easy
National	53%	32%
ICS	48%	30%

### Easy to contact this GP practice using their website



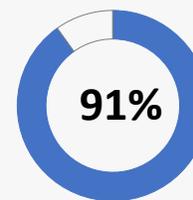
	Very Easy	Fairly Easy
National	51%	28%
ICS	45%	26%

### Helpfulness of reception and administrative team at this practice



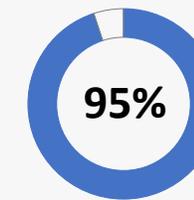
	Very Helpful	Fairly Helpful
National	83%	41%
ICS	81%	42%

### Knew what the next step would be after contacting this GP practice



	Yes, knew next step
National	83%
ICS	80%

### Knew what the next step would be within two days of contacting this GP practice



	Yes, knew within two days
National	93%
ICS	92%

Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

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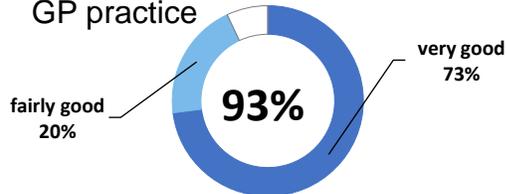
**247** surveys sent out

**95** surveys sent back

**38%** completion rate

## Overall experience

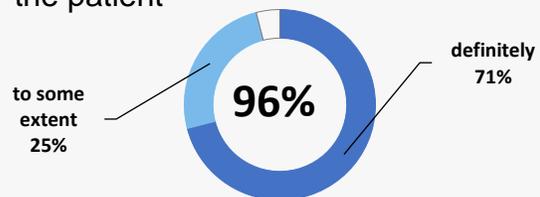
### Good overall experience of this GP practice



	Very Good	Fairly Good
National	75%	31%
ICS	72%	32%

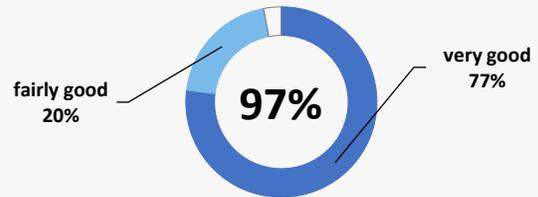
## Experience at last appointment

The healthcare professional had all the information they needed about the patient



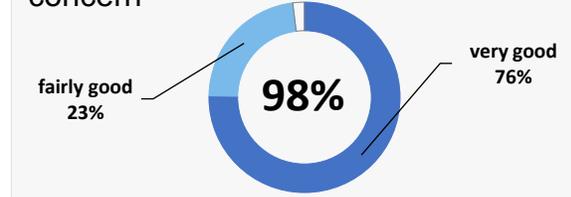
	Definitely	To some extent
National	92%	34%
ICS	91%	36%

The healthcare professional was good at listening to the patient



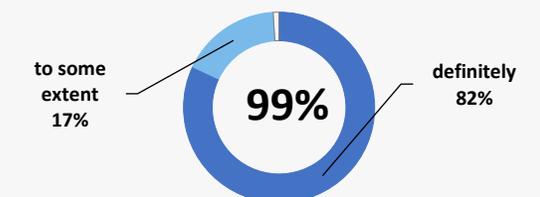
	Very Good	Fairly good
National	87%	25%
ICS	85%	27%

The healthcare professional was good at treating the patient with care and concern



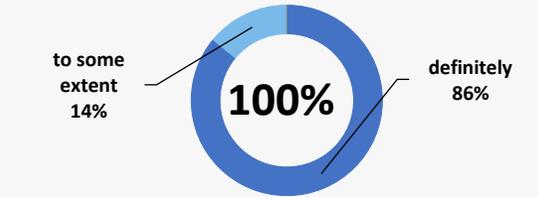
	Very Good	Fairly good
National	86%	25%
ICS	84%	27%

The patient was involved as much as they wanted to be in decisions about their care and treatment



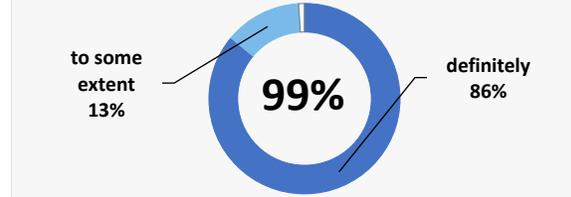
	Definitely	To some extent
National	91%	30%
ICS	90%	31%

The patient had confidence and trust in the healthcare professional they saw or spoke to



	Definitely	To some extent
National	93%	29%
ICS	91%	31%

The patient's needs were met



	Definitely	To some extent
National	90%	33%
ICS	89%	35%

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